

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 19th day of March 2019

C.G.No:44/2018-19/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri B. Yesu Babu
D.No:4/843-8A,
Rajupeta,
Machilipatnam,
Krishna -Dist.

Complainant

AND

1. AE/Machilipatnam D1
2.. ADE/O/Machilipatnam
3. DE/Machilipatnam

Respondents

ORDER

1. The complainant in his grievance has requested to provide one no. pole to keep the neighbor service away from his premises.
2. The Respondent No. 1, 2, & 3 in their written submission have informed that during the course of inspection of the service 07.05.2018, it was observed that 3 No's services were released long back the service wires of above 3 No's services are run by the compound wall of the complainant. Separation of service wires from his service the complainant has to register application for erection of new pole.
3. A personal hearing was conducted on 05.03.2019 through Video - Conferencing. The Respondent No.3 attended whereas the complainant was absent. During the Video Conferencing the Respondent No.3 has informed that the grievance of the complainant by erecting one no pole is resolved. It is also represented by the staff of the Forum that during the tele-conversation at 3.00 PM on 05.03.2019 the complainant has confirmed about the redressal of his grievance.

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DESPATCHED
DATE 25/3/19

4. Since the complainant himself has apprised that his grievance is resolved, the complaint is accordingly disposed off.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 19th March 2019.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.